

# Alcoa Foundation 2009 Outstanding Community Worker Award

Recognising the contribution to the nation's life  
made by the women and men working in Australian  
community groups



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Dear Colleague

The men and women working in Australian community organisations have a passion, a vision and a cause, and they really believe that each individual can make a difference.

These workers are often part-time but also give generously of their own time, without question and without recognition.

In 2009 the Alcoa Foundation and Our Community are pleased to once again recognise the contribution made to our society by the men and women working in community organisations.

Some work for organisations that have to struggle for every dollar, where there are few promotion prospects and little time to look at let alone smell the roses.

We don't often hear these workers complaining – they are too busy advocating, lobbying, listening, fundraising, protecting, caring ... changing lives. They are also far too aware that there are others with a lot more to worry about.

The Alcoa Foundation and Our Community realise there must be times when community workers wonder if the broader community knows that they are there. We want to help provide the opportunity to celebrate their work, to show them that their leadership, dedication and commitment are valued by us and that we know that our society wouldn't actually work without them.

The Alcoa Foundation Outstanding Community Worker Award thanks individual workers for their contribution and highlights the incredible role played by community workers in general.

The Alcoa Foundation has presented \$5000 to the winner of this year's award, Mathew Bul, to enable him to further his professional capacity-building in the way that best suits his needs and desires.

We congratulate Mathew on his achievements. He is a worthy winner – an example of dedication and commitment; epitomising what outstanding community workers are achieving all over Australia each day.

Congratulations and thanks also to all the other nominees whose work has inspired their colleagues, peers and clients enough to prompt them to make the nominations.

We look forward to discovering more outstanding community leaders in 2010.



**Dr Rhonda Galbally AO**  
Chief Executive Officer, Our Community



**Alan Cransberg**  
Managing Director, Alcoa



MATHEW BUL  
NEW HOPE  
FOUNDATION  
FOOTSCRAY, VIC

# Congratulations

## 2009 Alcoa Foundation Outstanding Community Worker Award Winner

**H**aving someone in your team who knows what it's like to be on the other side of the fence can bring immense energy and insight to a community organisation.

Mathew Bul, the winner of the 2009 Alcoa Foundation Outstanding Community Worker Award, exemplifies this.

Mathew arrived as a refugee from Sudan in 2000 and has since put his experience to great use with unfailing commitment as a community settlement and complex case worker at the New Hope Foundation in Footscray, Victoria.

Mathew's roles are varied. He helps refugees to find accommodation, transports them to and from appointments, makes sure they are linked with the services they need and participates in community events. He is available 24 hours a day, 7 days a week for emergency support.

Mathew's nominators praise his dedication, commitment and teamwork. Their testimonials show their respect for Mathew, revealing the high value of his personality and his work to the organisation and the clients it serves.

"Mathew Bul is one of the most dedicated workers I have known," says Mathew's colleague Rachele Caroll.

"He has thrown his heart and soul into his work here at New Hope to ensure that newly arrived refugee families are provided with support upon their arrival and thereafter."

Rachele describes Mathew as "a fantastic member to have on the team". He's "reliable, honest, flexible, down to earth, client centred and has a thorough understanding of clients' needs," she says.

With his own experiences in mind, Mathew ensures that support is provided for newly arrived refugee families. His concern is not only for refugees in the Sudanese community but for all refugees.

Mathew makes himself available whenever he is needed to talk over issues with his clients, counsel bereaved families and support troubled youth.

His colleagues pay tribute to the incredibly positive impact Mathew's work has. Rachele says, "Mathew has made his mark on making life better for newly arrived refugees."

Or as Mathew's manager, Elias Tsigaras, puts it: "Mathew has demonstrated a commitment to assisting newly arrived families arriving into the west of Melbourne through the Refugee/Special humanitarian program which can only be described as over and above the call of duty."

If any of us was to find ourselves in the same situation as Mathew's clients we'd hope there'd be a Mathew Bul there for us. Mathew clearly represents the contribution to our nation's life made by the women and men working in community groups.

*"Mathew Bul is one of the most dedicated workers I have known"*

# Alcoa Foundation Outstanding Community Worker Award

Recognising the contribution to the nation's life  
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in Australian Community Groups



2009 Nominee



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# What people said about the 2009 Nominees

Australind (WA), Ayr (QLD), Coconut Grove (NT), Mowbray (TAS), Norwood (SA), Tuggeranong (ACT), Wangaratta (VIC) and Yagoona (NSW) – these are just a small selection of the places represented in the nominations for the 2009 Alcoa Foundation Community Worker Award.

Full-time and part-time workers from organisations large, small and in between were nominated.

The nominees carry out a wide range of roles in their organisations, but they have one thing in common: they give beyond their 'position description', doing whatever it takes to get a good job done.

Some lead the way openly; others add quieter yet equally important contributions to their organisations.

The nominees stood out enough to inspire others to take the time to put them forward for this award.

Take a look at just a sample of what their colleagues, peers and supporters said about their work.

“They give beyond their 'position description', doing whatever it takes to get a good job done.



## “Passion”

For most community sector workers the job is not about the money or position. They work because they are committed to and passionate about a vision. Gwyn Balch is certainly one of these people.

In her role as volunteer coordinator for St John Ambulance Australia NT, Gwyn is unfailing in her enthusiasm and dedication.

“Gwyn’s passion for our community is unrivalled,” says CEO of St John Ambulance Australia NT, Ross Coburn.

“Gwyn doesn’t work for the money. She is not looking for a glamorous position title. She is not even interested in promotion. A simple thank you will bring a smile to her face, but it is the satisfaction she receives from supporting such a worthwhile and community focused organisation that keeps her passion going.”

Gwyn obviously provides inspiration for others. “Gwyn can be proud of how she has developed individual volunteers who also have a passion for the organisation, by encouraging their involvement in projects and events,” Ross says.

“Gwyn makes herself available by travelling to all corners of the Northern Territory to meet and speak with volunteers to ensure that their needs are fulfilled. Her rapport with people of all nationalities, backgrounds, ages and level of government is what sets her apart from the rest.”

## “Capable”

Being able to multi-task is an essential skill for community workers. No one demonstrates this more clearly than Nicki Dunne, coordinator of Ocean Grove Neighbourhood Centre in Victoria.

Nicki has been instrumental in creating and supporting a variety of programs at the centre, as well as making a huge difference to the community as a whole through her chairing and membership of various committees.

Overseen by Nicki, the offerings of the neighbourhood centre include training courses, school holiday programs and a youth drop-in program.

She is obviously a driving force in the local community, with involvement in initiatives such as the establishment of a free community bus, breakfast programs at local primary schools, an Adopt a Granny program, the Bellarine Youth Festival and Youth Award, a Mood Support Group to help residents work through mental health issues and a New Residents Kit for newcomers to the local area.

Anthony Haines, president of the committee of management, is full of praise for “Nicki’s enthusiastic and capable leadership”.

# “Compassion”

When we talk about community workers we often forget the vital role played by the people who present the face of an organisation when someone walks through the door or picks up the phone.

Receptionists for community organisations need a diverse skill set to cope with the unique demands placed on them. Emily Bassal of the Granville Multicultural Community Centre in NSW shows how it should be done.

Paula Chegwiddden, centre manager, says that Emily “is the first point of contact for most clients who visit or phone our organisation. She is always friendly, helpful and non-judgmental. She has an amazing gift – some clients arrive at our door upset and agitated about their situation, and need urgent help. Sometime we are unable to help these clients directly, but Emily gives them information, and makes appointments for them. She listens to their story with compassion. These clients often leave smiling and feeling a bit better”.

Emily’s colleague Sera Pinwill adds, “Emily is possessed of an incredible gift: she truly empathises with each and every client who walks through the door or calls on the phone.”

It’s not only clients who benefit from Emily’s empathy. “Staff rely on Emily both for the work based support she gives in answering the phone, taking messages etc. but also for her friendly smile and laugh. She is a willing ear when staff need one,” Paula Chegwiddden says.

Emily’s colleagues have the utmost respect and admiration for her ability to talk with both clients and other agencies, soothing and putting at ease people who are agitated, distressed or reluctant to part with information.

“She calms, she offers helpful suggestions without being intrusive, and she extracts the information necessary for the rest of us to do our jobs,” Paula says. “This is what a service like ours really needs from someone on the front desk.”



# “Enthusiasm”

Working in a sector where efforts are often unsung and unrecognised it's not always easy to remain positive and motivated. That doesn't seem a problem for Dave Burnet, OzHarvest program coordinator in Canberra, ACT.

The program has delivered more than 200,000 meals to agencies that serve the disadvantaged in the community and, says Dave's colleague Candice Brittain, “a large part of the success can be attributed to Dave's leadership, enthusiasm, commitment and passion for his work.”

Dave liaises with the local catering industry to arrange supplies of surplus food and with local charities to find recipients for the donations. He then prioritises and co-ordinates food deliveries. Dave also generates awareness and support for the program, which receives no government funding. On top of this he works long hours driving the van, delivering food and coordinating the team of volunteers.

“In all of this I have never seen the enthusiasm flag or passion flicker. Dave inspires those he works with,” Candice says.

Dave's Manager, Tricia Hoad, agrees. “Dave has a passion about his job and this is reflected in the energy and enthusiasm that radiates to others. Always with a smile and an easy ‘can do’ attitude, Dave takes the calls and coordinates pickups and deliveries that are different each day, never knowing who has what to spare,” she says.

“His enthusiasm about the rewarding nature of the work ripples out to those involved from the drivers of the van and volunteers to catering outlets and shelters, creating a team of committed people working to make a difference.”

# “Infectious”

Community organisations wouldn't exist if it weren't for people willing to share their expertise and knowledge with others. This is certainly the case with Garry Clark, musical director of Hills Music Academy, a band in Baulkham Hills (NSW).

Garry arrives at rehearsals first and leaves last, often misses dinner so that he can be fully prepared and has a house and garage full of musical scores. He arranges fundraisers which not only help to keep the band afloat but bind the community together.

Committee member Angela Rowland says, “The band brings so much joy and community support to so many members, some of whom may have struggled in life without the band. The band provides the opportunity for those who used to play music when they were young to play again, as well as giving school age children a large ensemble to play in. Without Garry the band would not run and so many people would be lost for support.”

Alvin Mak, secretary of the band adds, “Garry spends a lot of his time sharing his love of music, (with people) from school children to the retired... His passion for music can only be summed up in one word: INFECTIOUS.”



# “Inspiring”

Gail Gipp is a perfect example of a community worker who throws her all into her work with drive, infectious enthusiasm and without question.

Gail is hospital manager at the Australian Wildlife Hospital, Beerwah, Queensland.

“Gail has had a passion for rehabilitating sick and injured native wildlife since she was a child,” says colleague Carolyn Beaton. “Gail is an inspiring leader to more than 30 staff and always leads by example, distinguishing herself through her thoughtfulness and compassion, getting any task done to the very best of her ability and retaining her poise in even the most difficult and emotionally challenging of circumstances.”

Gail has not only saved countless animals’ lives but in addition runs workshops for volunteers, veterinary students and professionals, as well as acting as a mentor for new wildlife carers.

Carolyn says that Gail “always makes herself available to answer questions and lend advice when it is needed, no matter what hour of the day or night.”

Gail also constantly updates her knowledge and skills so that she and her team are equipped to meet the challenges they face and exceed the high expectations they set for themselves.

# “Tenacious”

Advocating for social justice requires determination and commitment. It’s not for the faint hearted.

Jill Com, senior financial counsellor for Financial Counselling (VIC), is one person who’s not afraid of going where others fear to tread.

Jill “lives what she believes and will not leave one stone unturned in her pursuit of social justice and equity for the community,” says Helen Smallwood, a member of the Financial Counselling (VIC) board.

“She is a tenacious worker who rarely gives up on her goal to get the best outcome for her clients.”

“Many of her struggles are of a David and Goliath nature, pitching against the large financial institutions and mortgage lenders to ensure that the rights of ordinary people are protected.”

Colleague Lyn White says Jill has shown a keenness and aptitude to supervise students and volunteers.

“She has developed a reputation in the sector amongst her colleagues for honesty and integrity,” Lyn says. “Her expertise and wise counsel are sought after by her peers. Nothing is too much for Jill, who will give over and above the call of duty to meet the needs of those in need. In Jill, the voiceless have a powerful advocate.”

# “Generosity”

Sometimes we underestimate the impact that an individual can have. There is no doubt, however, about the effect that Anne Louise Hickey has had as client services manager at The Housing Connection, Chatswood, NSW.

For the past 18 years Anne Louise has made a huge contribution to the organisation’s work to support adults with intellectual disabilities and mental health problems.

“Anne Louise has a passion combined with a level of skill in working with people with complex needs that I have not experienced in any other person – she has been able to support those who previously lived in institutions or under the extremely protective care of families and enabled them to live fulfilled, rounded and rewarding lives in the community,” says colleague Renee Koonin.

“She has broadened their horizons of what is possible and enabled them to achieve seemingly impossible dreams.”

Renee says that Anne Louise has exceptional skills in developing and mentoring her staff.

“She has instilled in them her deeply held commitment to social justice as well as her willingness to go far beyond the extra mile,” sharing with them “her professional expertise, her generous support, her judgement, fair mindedness and capacity to extend them far beyond what they imagined for themselves.”

Renee describes Anne Louise’s generosity with her personal resources as “legendary”.

“Nobody in need of a meal, new clothes or an outing will go without if Anne Louise is nearby. Her loyalty, friendship and capacity for giving know no bounds,” she says.

Housing Connection board member Maralyn Lawson recalls the start of her involvement with Anne Louise and the organisation. “It soon became clear that the culture of this organisation was exceptional. There was an inclusiveness and respect for every individual associated with THC which I had not encountered in any organisation to this degree.”

She adds, “Clients and their families have confidence that Anne Louise and her team will support them to the full. If every organisation charged with the responsibility of supporting vulnerable individuals had an Anne Louise to champion their needs, Australia would be a much richer, more equitable and humane society.”



# “Never say die attitude”

If community workers easily took no for an answer, only a fraction of the essential work they did would ever be achieved.

Debra King, coordinator of Hamilton Community House, Victoria, is not easily deterred when the needs of the community house and the Hamilton community as a whole are at stake.

“Numerous obstacles, such as funding issues, legal requirements, time constraints, even the weather, all have been overcome due to Debra’s ‘never say die’ attitude,” says the organisation’s treasurer, Sandra Stone.

“Debra King leads by example – the committee of management is encouraged and enthused by the energy Debra displays.”

Debra is the driving force behind a variety of programs, local events and committees and, as is the case with many community workers, she also adds many volunteer hours to her paid ones.

She is co-ordinator of the local network of seven community houses, a member of the Community Inclusion Committee, leader of the Hamilton Community House Murray to Moyne charity cycle relay team, guest speaker for local organisations, and is involved in numerous fundraising events throughout the year.

Committee of management president Bev McCallum says Debra often serves as a connector between those in need and those who can help.

“Many of Debra’s roles are blurred, incorporating her paid employment with her voluntary work,” Bev says. “The common thread is her devotion to assist the many people who ‘fall through the gaps.’”



# “Leadership”

For 25 years Geoff Kennedy has been involved in pioneering programs in his role as a community worker at the Carlton Estates high rise government housing complex in Melbourne.

Geoff has initiated, or been involved in, a huge variety of programs that support, inspire and improve conditions for as many of the estate residents as possible, from the very young to the elderly.

Program activities have included creating public community art, interactive theatre workshops, creating community festivals, repairing and making furniture, facilitating the creation of community gardens, running bicycle repair workshops, coordinating community shopping trips, supervising ‘Work for the Dole’ internships, instituting community beach camping trips, distributing bread and Christmas gifts, and helping local residents to establish cottage industries. Geoff has also been involved in tenancy work and the administration of a public housing tenant group.

“Geoff Kennedy stands out as a stunning example of community leadership,” says his supervisor Richard Shumack. Volunteer colleague Annette Rice agrees. “Geoff works tirelessly to help people fit into the various activities he runs,” she says.

“He is friendly, approachable and caring as well as being able to enable others to fulfil their role to the best of their ability. He is a great encourager and works well with groups and individuals ... I believe him to be one of the most creative, visionary community leaders I have had the pleasure of working with.”

# “Trust”

Often working with the most vulnerable people in our society, a lot of faith, hope and responsibility go along with what community workers do each day.

As a community support worker at Evolve at Typo Station, Victoria, Andy Umbers has demonstrated that he is more than fit for the task.

Andy’s role requires him to be able to gain and maintain the confidence of those he works with, people who are often facing very difficult situations such as problems with the law, family troubles, mental health issues or difficulties with accommodation.

Paul Stolz, Andy’s employer, says that Andy has dealt with each of these issues “professionally, compassionately and competently.”

“Andy has positively impacted the lives of over 100 at-risk and disadvantaged young men, their families, teachers and many Victorian communities,” Paul says.

“Andy is a hero in the eyes of many parents, who are in desperate need of support in trying to keep their 14-17 year old sons from ‘falling off the rails’. In their eyes, Andy always knows what to do, what to say and has the ability to communicate to young people in a way no one else knows how.

“Andy has forged strong relationships of trust and support with our clients.”

# “Supportive”

Community workers are extremely good at relating to the community.

Anna Kouloubos, coordinator of the Anxiety Disorders Association of Victoria, demonstrates this clearly.

Drawing on her own personal experiences, Anna founded the organisation after recognising a need in the community.

Aided by a team of volunteers, Anna has since developed the organisation from a support group for individuals suffering anxiety and depression into a thriving not-for-profit organisation. In addition to support groups, the association now provides lectures and workshops, an online and telephone support and information service, a referral service, a newsletter, a website and a book store, as well as social and fundraising functions.

Anna's colleague Fiona Biancotto says Anna works tirelessly to create community awareness of anxiety.

“She has been instrumental in removing the stigma from anxiety-related conditions,” Fiona says. “Anna has ensured that those people in the community with anxiety conditions need not feel alone or isolated. She is always supportive and encouraging to all those she comes in contact with. Anna is always putting the needs of others first.”

Fiona's words are echoed by those of Lisa Jenkins, another colleague.

“She puts a lot into the organisation in order to help our members, and other members of the local community who require the resources and motivation to help them overcome their anxieties,” Lisa says. “Anna epitomises the characteristics of someone who is continuously doing a stand out job in the community.”



# “Empathy”

No one could suggest that Shirley Wood’s job is one without challenges.

Shirley is the sole full-time outreach coordinator for Project Respect, Victoria, which supports women in the sex industry, provides outreach, individual case work, and group and peer support.

The women that Shirley works with are amongst our society’s most vulnerable, disadvantaged and stigmatised.

“This is not the kind of job you can switch off from. Every day presents new challenges and difficult stories about the various kinds of abuse and discrimination women experience,” says Project Respect coordinator Nina Vallins.

“Shirley’s empathy, compassion and dedication are unparalleled.”

Shirley has worked tirelessly to gain the trust and respect of the women that she works to help.

“Women in the sex industry line up to speak to Shirley when she visits brothels. They ask for her support with finding housing, problems with substance abuse, counselling for sexual abuse and domestic violence, financial aid, education and leaving the sex industry,” Nina says.

“She always offers non-judgemental, respectful assistance, following the women’s decisions about what they want and need.”

Shirley’s work is largely unrecognised and unsung but she is using her understanding and insight to draw attention to the situation of the women she helps.

“Her work is responsible for Project Respect securing three-year funding from the cities of Yarra and Monash, as she has almost single-handedly raised awareness in these councils, and beyond, about the complex issues women in the sex industry face, and the need for specialist support,” Nina says.

Nothing shows the impact of Shirley’s work more clearly than the words of one of the sex workers she has assisted. “I am a new woman. I have gone from living in hell, with my children and I always scared for our safety, to smiling all the time and feeling like there is hope in the future. I will always be deeply grateful to Shirley for this and I cannot recommend her highly enough for this community worker award. Shirley is amazing.”



# About the Alcoa Foundation Outstanding Community Worker Award

The Alcoa Foundation Outstanding Community Worker Award has been designed by the Alcoa Foundation and Our Community to recognise the contribution the women and men working in community groups make to life in Australia.

In the community sector, people work because they're committed to a vision – not so much for money and position. They are not complaining – there are other satisfactions in doing the work that they love, for causes that they believe will make the world a better place – but their work is largely unsung and unrecognised.

The Alcoa Foundation Outstanding Community Worker Award has been created to help redress the balance.

## Who's eligible?

Any worker from an Australian community organisation can be nominated for the Award (volunteers aren't eligible; this one's for the staff who don't usually get thank-yous).

They're people who get paid for it – but who aren't in it for the money. They can be full-time or part-time, junior or senior, administrator or client worker, specialist or generalist, credentialed or paperless, working in the back room or the clinic or the front office.

A worker in a small community group has as much chance of winning as one in a larger community organisation. Someone who's keeping a small group afloat against the odds is as remarkable as someone who's guiding a flagship charity into harbour. As long as they're working for a community organisation they can be nominated for the award.

Community workers can be leaders whose sweeping innovations have revolutionised their field, or they can be irreplaceable workers who for years have done the impossible with inadequate resources under unbelievable pressures. All are essential parts of the community sector.

## Prizes

The Alcoa Foundation will provide the winner with \$5000 to be spent on their own choice of professional capacity-building, in the form that the nominee thinks will best fit them for their tasks. The money can be spent on education and training, attending relevant conferences (in Australia or overseas), paying for relevant books or subscriptions – whatever they need to prepare them for the next level of excellence. Examples include:

**Employment-related education & training** – Tertiary TAFE, or private courses, including course fees, textbooks, and travel to the course.

**Employment-related conferences & seminars** – Including conference fees, travel costs, accommodation, and expenses.

**Employment-related association fees and networking events** – Including membership fees, meeting expenses, and event attendance.

**Employment-related books and subscriptions** – Including textbooks, relevant new publications, and magazine subscriptions.

# About the Alcoa Foundation Outstanding Community Worker Award

## Who can be a nominator?

Any board member, committee member, employee, volunteer, client, or participant of any Australian community group – anyone who is close enough to know what is going on – can be a nominator. Two nominations are required to give different perspectives on the nominee's work from different angles.

## What are the criteria?

There are so many ways to be outstanding. The question for the two nominators to ask is, "Why is this community worker so respected for their work?"

Tell the judging panel what the worker has contributed to their organisation, to the community sector, and to their community, and why their contribution is, as the medal citations say, "above and beyond the call of duty." Provide examples of what they have achieved.

Workers in the community sector are very good at what they do, but that's not going to be enough.

Why is the worker so good that even the other very good people notice? How have they made a difference – whether to the local group or to an issue? How does the worker stand out from the pack, rise above the crowd, and put their individual stamp on their work?

The two nominators should give examples of the worker's understanding, their insight and their sympathy. Across the community sector the general average is excellent – but this, the Outstanding Community Worker Award, is looking for wonderful.

## How is the winner chosen?

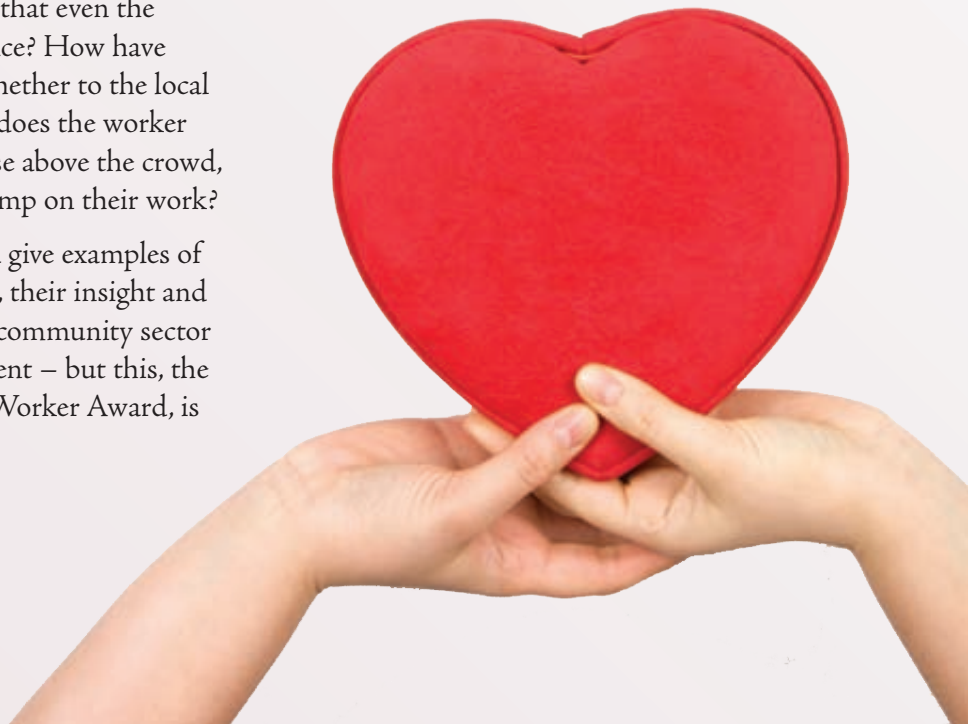
The selection panel is made up of people who know what it means to rely on community sector workers – CEOs, consumers and participants, board members, and community activists. They know where community workers are coming from, they understand what they're getting at, and they know when they happen across an exceptional contribution.

## How to apply

Nominations for the 2010 Alcoa Foundation Outstanding Community Worker Award will open in February 2010.

For more information visit:

[www.ourcommunity.com.au/  
communityworkeraward](http://www.ourcommunity.com.au/communityworkeraward)





# Alcoa Foundation Outstanding Community Worker Award 2009 Roll of Honour

**Karen Abdy**, RSPCA Queensland  
**Leila Alloush**, Victorian Arabic Social Services  
**Vanessa Anderson**, Batten Disease Support & Research Association Inc. Australian Chapter, NSW  
**Ron Archer**, Northern Gulf Resource Management Group, QLD  
**Colin Bailey**, The Caring Network Inc, TAS  
**Joanne Baker**, Righteous Pups Australia, VIC  
**Wayne Baker**, BEST Community Development, VIC  
**Gwyn Balch**, St John Ambulance Australia NT Inc  
**Emily Bassal**, Granville Multicultural Community Centre, NSW  
**Sandra Beeby**, Loddon Mallee Preschool Association, VIC  
**Carmen Bekker**, Taldumande Youth Services Inc, NSW  
**Dianne Bolwell**, Wimmera Veterans' Centre & Wimmera Legacy, VIC  
**Vanessa Bonica**, Hope City Mission Inc, VIC  
**Ruth Bonnell**, Gailes Community House, QLD  
**Frank Brooks**, Upper Hunter Home Modification & Maintenance Service, NSW  
**Mathew Bul**, New Hope Foundation, VIC  
**David Burnet**, OzHarvest Canberra, ACT  
**Cathy Butler**, Northern Sydney Central Coast Area Health Service, NSW  
**Sheryl Cain**, Port Stephens Community Care Inc, NSW  
**Emma Campbell**, Cure Our Kids, NSW  
**Lena Campbell**, Waltja Tjutanku Palyapayi Aboriginal Corporation, NT  
**Florencia Carloni**, Eremeran Hills Study Centre, NSW  
**Ilene Chen**, North Sydney Aussie Masters Swimming Club, NSW  
**Anne Chester**, RSPCA QLD  
**Julie Cini**, Spinal Muscular Atrophy Association of Australia Inc, VIC  
**Fanita Clark**, White Wreath Association Ltd, QLD  
**Yvonne Clark**, Vision Australia, VIC  
**Garry Clark**, Hills Music Academy, NSW  
**Sandy Clutterbuck**, West Wimmera Shire Council, VIC  
**Jill Com**, Financial Counselling (VIC) Inc  
**Rae Danks**, Warrandyte Diary Community Newspaper, VIC  
**Paul Dayman**, Anglicare Victoria  
**Amanda Dearden**, Isis - The Eating Issues Centre, QLD  
**Deborah Deering**, Family Development Services Inc, NSW  
**Mimi Dona**, Currumbin Community Wildlife Hospital, QLD  
**Raphaelle Donaldson**, Oxenford & Coomera Community Youth Centre, QLD  
**Tony Doyle**, Tony Doyle Visions, SA  
**David Dryden**, Southern Health, VIC  
**Nicki Dunne**, Ocean Grove Neighbourhood Centre Inc, VIC  
**Rachel Edis**, Big Brothers Big Sisters, VIC  
**Rose Elias**, Wellsprings for Women Inc, VIC

Jenny Elvey, Bendigo Family & Financial Services Inc, VIC  
Gavin Evans, Learning Service South East, TAS  
Prue Fairlie, Council on the Ageing NSW  
Michelle Ferguson, Morrissey Homestead Inc, WA  
Vivian Fry, Lara Community Centre, VIC  
Sian Gair, Billy Dower Youth Centre, WA  
Simon Gee, Connecting Up Australia, SA  
Gail Gipp, Australian Wildlife Hospital, QLD  
Julia Golding, Jewish Centre on Ageing Inc, NSW  
Susan Graham, Catholic Healthcare, NSW  
Susan Grant, Songbirds Ltd, NSW  
Rosemary Hadaway, Keep Australia Beautiful, NSW  
Belinda Hanson, New Horizons Club Inc, TAS  
Anne Louise Hickey, The Housing Connection, NSW  
Ghada Hijazi, St George Lebanese Joint Committee Inc, NSW  
Di Holly, Hidden Treasures of the Great Southern, WA  
Michelle Hooke, Girudala Community Co-Operative Society Limited, QLD  
Jenni Horn, Windana Society Inc, VIC  
Luke Huber, Upper Hunter Home Modification & Maintenance Service, NSW  
Aby Hutchinson-West, Northcott Disability Services, NSW  
Shannon Ince, Catalyst Youth Arts Organisation, QLD  
Grace Ippel, Bass Coast Community Health Service, VIC  
Jill Jenkins, The Children's Hospital at Westmead, NSW  
Lois Jephcott, Man from Snowy River Tourist Association, VIC  
Amanda Kay, BEST Community Development, VIC  
Kirsten Kelaart, Bupa Bellarine, VIC  
Geoff Kennedy, St Jude's Anglican Church, VIC  
Debra King, Hamilton Community House, VIC  
Jason Kioko, Pioneer Clubhouse, Schizophrenia Fellowship of NSW  
Anna Kouloubos, Anxiety Disorders Association of Victoria  
Sarah Kousal, Baptcare Family Services, VIC  
Cecily Leaver, St John Ambulance QLD  
Sharon LeCompte, Girraween Activity Centre, NSW  
Liz Leorke, YMCA Victoria Inc  
Mary-ann Liethof, Independence Australia, VIC  
Nicole Luhrs, Carer Assist, NSW  
Lyn Mansfield, Musgrave Football Club, QLD  
Robyn Markham, Spiritus Bush Nursing Centre, QLD  
Noeletta McKenzie, "GREATS" Youth Services, NT  
Jenny McLean, Whitehorse Community Health Service, VIC  
Stacey Meredith, Griffith Aboriginal Medical Service, NSW  
Liz Messih, Canterbury City Community Centre, NSW  
Maryanne Meyer, Education Centre Gippsland, TAS  
Elizabeth Frances Mitchell, Doncare, VIC  
Joanna Moss, Box Hill Institute, VIC  
Carol Musgrave, Richmond Community Services Inc, NSW  
Dieu Nguyen, Spectrum Employment services MRC, VIC

**Cam Nicholson**, Woody Yaloak Catchment Project, VIC  
**Vic North**, Eastern Volunteer Resource Centre Inc, VIC  
**Heather Oakes**, Sandgate & Brackenridge Action Group Inc, QLD  
**Peta O'Flaherty**, Telopea Family Support Service, NSW  
**Maude Olbar**, Cape York Partnerships, QLD  
**Matten Olumee**, AYNA Incorporated, NSW  
**Marion Parsonage**, The Act of Kindness Inc, VIC  
**Jennifer Pearson**, Australian Association for Environmental Education (WA Chapter)  
**Helen Pike**, Fernlea House Inc, VIC  
**Mary Pilgrim**, Manning Support Services Inc, NSW  
**Frances Porter**, Spinal Injuries Association, QLD  
**Pauline Price**, Hunter Wetland Centre Australia, NSW  
**Dimity Raftos**, Garvan Institute of Medical Research, NSW  
**Kelly Raven**, St John Ambulance Australia NT Inc  
**Beck Ronkson**, Milk Crate Theatre C/O Darlinghurst Theatre Company, NSW  
**Brad Rossiter**, Eurobodalla Renal Support Group & Organ Donor Awareness, NSW  
**Matthew Rudd**, YouthJET, SA  
**Sydnee Sallivan**, Life Changing Experiences Foundation Ltd, NSW  
**Matthew Schultz**, RUSH Mentoring Services, NSW  
**Taryn Sexton**, Girl Guides South Australia Inc  
**Glenn Shea**, Wathaurong Aboriginal Co-operative, VIC  
**Moya Silcock**, Christian Community Aid, NSW  
**Janelle Sim**, Cape York Partnerships, QLD  
**Dalal Sleiman**, Chaldean Women Association in Victoria & Whittlesea Community Connections, VIC  
**Narelle Somerville**, Laverton Community Children's Centre Incorporated, VIC  
**Sue Stoddart**, Dunedoo and District Development Group, NSW  
**Leanne Stokes**, Fairbridge Western Australia Inc, WA  
**Marika Taylor**, RSPCA NSW  
**Julia Telford**, Queensland Murray-Darling Committee  
**Emma Thompson**, CareWorks NSW  
**Sharon Thwaites**, Activ, WA  
**Lyn Trindall**, Winmalee Neighbourhood Centre, NSW  
**Linda Trunkfield**, YMCA Youth Services of Perth, WA  
**Renee Tsatsis**, WIRE - Women's Information, VIC  
**Derek Tuffield**, Lifeline Darling Downs & South West Qld Ltd  
**Ingrid Turner**, Temple Society Australia, VIC  
**Andrew Umlers**, Evolve at Typo Station, VIC  
**Lyn Watt**, Lot 208 Youth Inc, WA  
**Bryan West**, Camp Autism, QLD  
**Mary West**, Camp Autism, QLD  
**Moya White**, Dallas Neighbourhood House, VIC  
**Michelle Williamson**, PetRescue Ltd, WA  
**Dorothy Willis**, Windara Communities Ltd, NSW  
**Jim Wills**, Manning River Men's Shed Association Inc, ACT  
**Roz Wolstoncroft**, Family Life, VIC  
**Shirley Woods**, Project Respect Inc, VIC

# The Community Leadership Centre

The Community Leadership Centre is one of the 16 Knowledge Centres developed by [www.ourcommunity.com.au](http://www.ourcommunity.com.au) for Australia's 700,000 community groups.

It is the primary resource for Australian community groups, accelerating their impact and building a stronger community sector.

The Community Leadership Centre has been established to help community leaders, potential community leaders and community groups find the resources to assist in developing the skills to provide true leadership in their chosen area. Resources include:

**Leadership Courses:** To assist community leaders to identify a leadership course or program most suitable to them, we have compiled the most comprehensive listing (over 190) of Australian leadership courses.

**Resource Centre:** Dozens of practical help sheets on all aspects of leadership, ranging from revitalising your board to harnessing volunteers and undertaking community audits.

**Interviews with Great Australian Leaders:** Read some of the great interviews with people like Justice Michael Kirby, Fiona Stanley, Sir Gustav Nossal, Jacqui Katona.

**Our Community Heroes:** Is an Our Community initiative designed to honour and celebrate some of the often unsung people who make a real difference to the community. The stories celebrate community leadership at its best.

**Community Worker Awards:** This is an Alcoa Foundation annual scholarship for the most outstanding community worker in Australia.

**Great Leadership Speeches:** Listen and read some of the greatest speeches of our time ranging from Prime Minister Kevin Rudd's "Sorry" Address to Parliament, Dr Martin Luther King Jr. I Have A Dream, Jesus of Nazareth. Sermon on the Mount, Prime Minister Paul Keating. Redfern address, Gough Whitlam. The Dismissal

[www.ourcommunity.com.au/leadership](http://www.ourcommunity.com.au/leadership)



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